

# Student Clerkship Manual

2023-2024 Procedures for Clinical Rotations

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# **Table of Contents**

# **Table of Contents**

Overview	2
Addendum – COVID 19	2
Office of Clinical Education	2
Purpose and Procedures	2
Office Hours	4
General Guidelines	4
New Innovations - Clinical Rotations Management Software	4
Contact Information	4
Title and Professional Demeanor	
Professional Attire	6
Professional Liability Insurance	6
Needle Stick and Blood Borne Pathogen Exposure	
Health Insurance Portability and Accountability Act (HIPAA)	
Duty Hours	
Attendance	8
COMLEX -USA® Requirements	
Clinical Curriculum	9
Core Rotation Schedule Changes	10
Scheduling Core Emergency Medicine Rotation	10
Scheduling Selective ICU and SUB-I Rotations	10
Scheduling Elective Rotations	10
Alternatives for Elective Rotations	1
Choosing the Elective Rotations	1
Applying for rotations at Medical Schools or GME Programs	1
Visiting Student Learning Opportunities (VSLO)	12
Clinician Nexus	12
Procedure/Clinical Skills Log	12
Assessment and Grading	13
Assignment of Grades	13
Elements of Core Clerkship Grading	13
Eligibility to sit for COMAT	13
Failure of a Core Clerkship	14
Corrective Action	14

Attainment of Honors	15
Reporting Clinical Rotation Issues	15
Clinical Education Resources on Leo	
Immunization and Compliance	15
Hospital Rules and Regulations	16
Patient Care Activities and Supervision	16
Medical Records/Charting	
Letters of Recommendation (LoR)	17
Student Assumption of Risk	18
Student Assessment Forms	19
Guidelines for Student Access and Use of Electronic Health Records	24

# **Overview**

This manual provides an overview of the current policies and procedures of Burrell College of Osteopathic Medicine (the College) that pertain to third- and fourth-year clinical rotations. The College reserves the right to make changes at any time in educational policies, schedules, training sites, evaluation procedures or any other aspects of the clinical training program. Changes will occur as needed to maintain educational requirements and accreditation standards. Every effort will be made to notify students in a timely manner when changes are implemented, and new or revised policies are instituted. Any conflicts regarding the application or interpretation of the policies contained in this manual will be resolved by the Dean or her/his designee, whose decision is final. The *Student Handbook* is the primary student guide, and the *Student Clerkship Manual* is a supplement to be used for clinical years.

# Addendum - COVID 19

As a result of the public healthcare crisis caused by the national pandemic, this Student Clerkship Manual may be updated at any time. The updated manual will be appropriately documented, labeled, and posted online. Any updates will be communicated to the students.

# **Office of Clinical Education**

#### **Purpose and Procedures**

The Office of Clinical Education is dedicated to providing students with the highest quality clinical education services. Each student is assigned to a Regional Academic Center (RAC). Each RAC is staffed by a regional assistant dean, and a coordinator who serve as the student's primary contact during third-year clinical rotations. In concert with campus-based staff, the coordinator schedules clinical rotations and monitors student progress. Clinical assignments are based on multiple factors including availability of preceptors and the interests and preferences of individual students. Students are encouraged to share information with the office and their coordinator regarding their clinical interests and preferences for locations and types of facilities for each area of clinical education (specific name requests of in-RAC preceptors will not be reviewed/accommodated).

Only clinical rotations scheduled through, and confirmed by, the Office of Clinical Education will fulfill the requirements of the clinical curriculum. No clinical rotation will be accepted for credit unless approved and confirmed in advance.

A syllabus is available for each required core rotation including reading assignments and grading criteria. All syllabi were created by the College faculty and are posted on Leo. The designated Clerkship Director for each core rotation will assign all final grades. Preceptors are able to access syllabi through the website (preceptor tools) in order to guide student learning. It is recommended that on the first day of the rotation, the student take a hard copy of the syllabus and discusses the

goals and expectations of the rotation with the preceptor. There are educational activity resources as well, including information regarding Journal Club, Clinical Didactics, and Case Presentations.

It is the responsibility of each student to review the Student Clerkship Manual and the syllabus for each rotation. Students will be solely responsible for achieving the learning objectives and meeting all course requirements.

#### **Office Hours**

The Office of Clinical Education is staffed from 8:00 AM to 5:00 PM Mountain Time, Monday through Friday, excluding days when the College campus is closed. Students are encouraged to use their College email for all but urgent communications with the office. Students are urged to open their College email daily to ensure receipt of all important messages from the campus. No messages will be sent to students' personal email addresses.

In order to ensure that you are using the most current contact information, please refer to the online College directory for phone numbers and email addresses.

#### http://burrell.edu/directory/

The Office of Clinical Education utilizes a "ticketing system" to answer student questions regarding a variety of topics. Here is the <u>link</u> to the portal.

# **General Guidelines**

#### **New Innovations - Clinical Rotations Management Software**

The College uses New Innovations to schedule clinical rotations, record student evaluations and manage the clinical experiences of students. Students will be given instructions from the Office of Clinical Education on how to access their clinical schedule, review evaluations and complete evaluations of their preceptors and rotation sites. Preceptors will have access to complete assessments of students at the end of each rotation.

#### **Contact Information**

It is essential that the College and Office of Clinical Education be kept up to date on each student's current contact information. Failure to promptly report a change in mailing address, telephone number or other contact information can result in failure to receive information important to the successful completion of clinical rotations. Please review contact information in New Innovations and notify the Registrar of any corrections.

#### **Title and Professional Demeanor**

Students may be referred to as "Student Doctor" in a clinical setting. Students will refer to other professionals in the clinical setting by their appropriate title, such as "Dr. Smith," "Ms. Jones," etc. Students are not to represent themselves as physicians. If a student has a doctoral degree in any field, they cannot use this title while in any clinical setting related to their education, whether in a student environment or not. Students must conduct themselves professionally, ethically, and respectfully in all interactions and, in turn, may expect to be treated as professionals by all clinical

personnel at all times. The College reserves the right to hold students accountable for their actions at any time and in any venue or activity.

#### **Professional Attire**

Students are expected to wear clean, wrinkle-free white coats and ID badges at all times when engaged in patient care activities. In addition to the ID badge issued by the College, students may also be issued an ID badge by the clinical training site to give them access to secure areas. Students must wear one or both badges, as directed, to identify themselves as Burrell students. Clothing worn by students should reflect their role as professional members of the health care team. Shirts, dresses, tailored pants, slacks (ankle length), blouses, skirts, and sweaters should be clean, neat, and non-wrinkled. Dresses and skirts must be of sufficient and modest length. White coats must be waist length, kept clean, pressed and in good repair. White coats shall be used for only Burrell sanctioned activities and in the clinical setting. Footwear should include casual dress or dress shoes with closed toes. Good personal hygiene is expected. Students should not wear perfume or aftershave. Jewelry should be kept to a minimum. Long hair should be tied back during patient care activities.

If an affiliated hospital or a clinical site has a dress code that differs from the College, the student must follow the dress code of that training facility. On rotations where scrubs are permitted, these scrubs must be provided by the training facility. Scrubs are to be worn ONLY when street clothes are not permitted according to hospital and preceptor judgment. Scrubs that are loaned by the hospital or facility must be returned before leaving the rotation.

## **Professional Liability Insurance**

The College provides professional liability (malpractice) insurance for students during core clinical rotations and most electives in amounts that are in agreement with its core clinical affiliates. Professional liability insurance is in effect only for the approved clinical activities that are scheduled by the Office of Clinical Education. Students may identify elective rotations that require limits of liability that are higher than that which is provided by the College. Students seeking to participate in those electives, or any activities not otherwise approved by the College will be responsible for obtaining any additional coverage at their own expense.

#### **Health Care at Regional Academic Centers**

The College has arranged for all students to have access to Timely Care Telehealth, a student assistance program that provides 24/7 confidential access to a full range of physical and behavioral telehealth services. The Timely Care Telehealth app can be accessed on the Apple App Store and Android Google Play by searching "TimelyCare" as one word. Information regarding RAC resources may be obtained from coordinators or found online at the website:

#### https://burrell.edu/students/resources/health-services/

Providers who establish a patient care relationship with a student may not render an academic assessment of that student. It is the student's responsibility to immediately notify the Office of Clinical Education or their RAC coordinator if they are inadvertently assigned to a provider who has participated or is currently participating in their health care.

## **Needle Stick and Blood Borne Pathogen Exposure**

If a student experiences a needle stick, sharps injury, or is otherwise exposed to patient bodily fluids the student must notify her/his preceptor or RAC coordinator immediately and follow the local protocol in place. In general, the following is required:

- Immediately wash the exposed area, scrubbing the skin with soap and water. If a splash occurs to eyes or mucous membranes, the exposed area should be rinsed with copious amounts of clean water.
- Your preceptor or designated official at your training site (emergency room physician, nursing supervisor) will determine what additional steps are needed. This may include local wound care and/or initiation of antibiotic or antiviral prophylaxis.
- Additional measures and instructions for follow-up care will be provided by the clinical site providing initial care of the incident.
- Notify the Office of Clinical Education as soon as the incident has been addressed locally by filing an incident report. The reporting form is available online on the College's website. Your training site may require completion of an incident report as well.
- Some training sites provide post-exposure treatment to students free of charge. If there are charges for services, the student must file all medical claims with his or her personal medical insurance. Students are responsible for their portion of co-pay.

Management of exposures to blood borne pathogens has been planned with every core training site. If for any reason, prompt care cannot be provided at your local training site contact your RAC coordinator or the Office of Clinical Education immediately.

## **Health Insurance Portability and Accountability Act (HIPAA)**

Students are reminded to observe all rules established by HIPAA with a focus on maintaining privacy of Protected Health Information (PHI). While informal case discussions enhance experiential learning, patients must not be identified outside of direct management planning with participating providers. No protected health information should ever be posted to social media. Students should review HIPAA training provided during the Introduction to Clinical Rotations (ICR) course or refer to the federal regulations at:

https://www.hhs.gov/hipaa/for-professionals/privacy/laws-regulations/index.html

## **Duty Hours**

Medicine is not a field that follows a 9-5 schedule. Patients require care 24 hours a day and on weekends and holidays. The following considerations apply to Burrell students while on clinical rotations:

- Duty hours will vary depending on the specialty and the location.
  - Varying start and end times
  - Students are likely to be scheduled to work clinically on weekends and holidays.

Work hours while on clinical rotations are patterned after guidelines for residency training provided by Accreditation Council for Graduate Medical Education (ACGME) and the American Osteopathic Association (AOA). Affiliated clinical sites have been authorized to modify these

guidelines to assure continuity of care while promoting opportunities for adequate study time and rest for all trainees. Students may be required to participate in night calls, weekend coverage and holiday assignments at the discretion of the training site. Students should expect the following:

- Work hours are at the discretion of the supervising physician.
- All rotation periods are four (4) weeks, begin on Monday and end on Friday. Rotations cannot be shortened by working extra time in fewer weeks.
- A complete work week is no less than forty (40) hours but is customarily sixty (60) to seventy-two (72). Averaged over a four-week period the work week can extend to eighty (80) hours.
- Students may work twenty-four (24) consecutive hours but must then have fourteen (14) hours free of patient care responsibilities.
- Students shall be given a minimum of two days off out of every fourteen (14) days.
- Students are provided a winter break. The specific winter break dates can be found in the academic calendar as well as New Innovations.

#### **Attendance**

- Attendance is required at all patient care activities and educational programs. The supervising preceptor will provide a full description of how each rotation is conducted including daily inpatient rounds, ambulatory clinic hours, scheduled meetings and lectures and any other training experiences that may be unique to that rotation.
- Attendance is required at any mandatory sessions. The dates for mandatory sessions can be found in Leo.
- Students may not be absent more than four (4) days from any rotation irrespective of cause. More than four (4) days of absence may result in failure of the Clerkship or Corrective Action. The required remediation of the missed days or repeating the entire rotation is at the discretion of the Clerkship Director.
- Planned absences, for any reason must be approved by the Office of Clinical Education by completing an excused absence form located on the College's <u>website</u>. The request should be submitted at least two weeks prior to the requested day. Absence for illness or other unexpected emergencies may be excused at the discretion of the office upon receipt of the excused absence form.
- Students must complete an excused absence form if they are scheduled to take any part of COMLEX-USA®. Students will be given sufficient time to travel to testing sites and sit for the exam. However, the four-day absence rule will not be waived.
- Students must complete an excused absence form if they will be attending residency interviews in year four.
- To receive full credit for core Emergency Medicine rotation students are required to complete at least 13 twelve-hour shifts, or 16 ten-hour shifts. For detailed information on scheduling the shifts please see the Emergency Medicine Syllabus.
- Any absence not reported to the College will be considered unexcused.
- Any unexcused absences will be considered unprofessional conduct and may subject the student to disciplinary action including Clerkship failure.

Failure to adhere to the College's attendance policy for clinical rotations as stated herein is

considered unprofessional conduct and may subject the student to disciplinary action including dismissal.

## **COMLEX - USA® Requirements**

Students must take and pass COMLEX-USA® Level 1, COMLEX-USA® Level 2-CE and COMLEX-USA® Level 2-PE to meet graduation requirements. Due to the COVID-19 pandemic, the Commission on Osteopathic College Accreditation suspended the COMLEX- USA® Level 2-PE requirement for graduation for AY2021-2022. The College is currently awaiting updated guidance from the COCA on the COMLEX-USA® Level 2-PE requirement for graduation for AY2023-2024.

Students who fail any part of the COMLEX-USA® Level 1 or Level 2 exams may be removed from clinical rotations and may have a delay in graduation. A student failing any single level of a COMLEX-USA® exam for a third time will be Administratively Withdrawn from the College. Please, review the performance requirements and graduation requirements regarding the COMLEX-USA® in the College's Student Handbook.

Early completion of licensing examinations will allow students to receive scores before residency audition rotations and interviews begin and will allow time to retake examinations if not passed initially. Having scores in place early strengthens applications for competitive residency programs. Programs may not grant an interview until exam scores are received or may not be willing to place a student on their rank order list if they have an unremediated failure on any part. Please, make sure to review recommended timelines and the performance requirements regarding the COMLEX-USA® in the College's Student Handbook.

#### **Clinical Curriculum**

All students are required to complete the following rotations and courses:

#### Year 3

- Non-Clinical Elective (2 weeks)
- Introduction to Clinical Rotations (2 weeks)
- Family Medicine (8 weeks)
- Internal Medicine (8 weeks each)
- Surgery (8 weeks each)
- Obstetrics and Gynecology (4 weeks)
- Pediatrics (4 weeks)
- Psychiatry (4 weeks)
- Elective (8 weeks)
- Osteopathic Manipulative Medicine V (Longitudinal)
- Residency Readiness Course (Longitudinal)

#### Year 4

- Emergency Medicine (4 weeks)
- Sub-I Selective (4 weeks)
- ICU Selective (4 weeks)
- Electives (24 credit hours)
- Osteopathic Manipulative Medicine Year 4 (Longitudinal)

The sequence of courses will vary. One (1) four-week elective block in the third- or fourth-year can be used as a non-clinical elective. Examples of non-clinical electives include but are not limited to research and anatomy. One four-week block in the fourth year may be designated as an Independent Study Course to prepare for the COMLEX-USA Level 2 board exams. The non-clinical electives must be approved by the Office of Clinical Education. Student preferences will be accommodated when possible. Students cannot complete two non-clinical blocks consecutively in the fourth year (unless approved by the Office of Clinical Education). Blocks 1-5 should be dedicated for auditions and clinical rotations, with the exception of Independent study month and interview weeks. Also, during the fourth year either block 9 or block 10 must be a clinical rotation. The Office of Clinical Education has sole authority in determining each student's final schedule of rotations.

## **Core Rotation Schedule Changes**

The Office of Clinical Education is responsible for scheduling and tracking over 3000 individual clinical rotations each year. Consequently, the office will be unable to accommodate any change in core rotations once the schedule has been published and distributed to core training sites. On occasion, scheduling changes will be necessary due to unexpected changes in the availability of a preceptor. Such changes will be made by the office in cooperation with the RAC coordinator and regional assistant dean. Students affected by any necessary changes will be notified as soon as scheduled revisions are confirmed. If student's schedule requires a spoke rotation, the housing will be provided, or the preapproved rental amount will be reimbursed by the school (after submitting the receipt) only if the spoke rotation location is at least 60 miles away from the student's home RAC city. There are no additional funds provided for mileage.

# **Scheduling Core Emergency Medicine Rotation**

Fourth-year students may complete their required Emergency Medicine rotation in a RAC, or outside of a RAC at a teaching hospital defined broadly as a hospital with a residency program(s) in any specialty (not necessarily EM Residency Program), or any educational programs for trainees.

## **Scheduling Selective ICU and SUB-I Rotations**

Students generally complete their required Selective Sub-I rotation outside of Burrell's affiliated hospitals, with a residency program(s) in any specialty. Students may complete their Selective ICU rotation in a Burrell RAC, or outside of a Burrell RAC. The Selective-ICU rotation may include, but is not limited to ICU, PICU, NICU. The College requires Affiliation agreements for both of these rotations. Students must work closely with their fourth-year coordinators to schedule these rotations in order to successfully meet the curriculum requirements for graduation.

#### **Scheduling Elective Rotations**

Electives can be completed in any discipline. Elective rotations may be completed within, or outside of the RACs and with any licensed practicing physician approved by the Office of Clinical Education. Students may not rotate with the same preceptor for more than a total of four weeks of elective rotation time. Students are not allowed to do any rotations with a family member. Students may not rotate with the same preceptor for more than one elective (four weeks) in an academic year. All requests for elective rotations must be submitted to the office no later than

sixty (60) days prior to the start of the rotation period. Failure to observe this timeline will result in the student being assigned to a rotation at the discretion of the office.

If the student is on a rotation outside of the RAC, it is the student's responsibility to secure the evaluation. All evaluations must be completed by an attending physician. If the evaluation is not submitted within two weeks of the end of rotation the student may not receive credit for that particular clerkship and may be required to do an extra rotation. The office of Clinical Education will assist the student in the process of getting the evaluation.

The College provides liability insurance for students for all approved elective rotations. However, the student is responsible for any additional costs including but not limited to housing, travel, tuition, and any required insurance coverage in excess of that provided by the College.

#### **Alternatives for Elective Rotations**

Elective rotations may be served in any field of clinical medicine. Alternatively, students may serve one four-week elective period engaged in non-clinical activities such as research or anatomy subject to approval by the Office of Clinical Education. The supervising faculty must be approved by the Office of Clinical Education and provide a brief description of the student's proposed activity including the anticipated scholarly product of the experience.

International rotations – the only International Rotations that may be approved for elective credit are the ones offered through the Office of Clinical Education and approved by the Dean's office.

#### **Choosing the Elective Rotations**

In general, the College's core preceptors are not available for elective rotations. For electives within the College's RACs, students must complete the RAC elective request form, the link to which will be sent to the students. Students cannot contact the in - RAC preceptors directly. Preceptors outside of the College's RAC may be contacted directly by the student. Students must submit the name and contact information of the preceptor as well as any hospitals or other facilities in which the preceptor practices, to the office of Clinical Education. The elective rotation should not be considered approved until the student receives confirmation from the office of Clinical Education.

## **Applying for rotations at Medical Schools or GME Programs**

Students may apply for rotations at accredited medical schools and graduate medical education programs. These rotations are often used to "audition" the GME programs. Each training site will have its own application guidelines, deadlines and processes, which typically can be found on the institution's or program's website. Please note that the application process will vary with different programs and can be time-consuming. It is the responsibility of the student to ensure that any application packet is received by the host program. Students are responsible for any application fees.

## **Visiting Student Learning Opportunities (VSLO)**

VSLO program is designed for medical and public health students to pursue short-term learning opportunities in locations away from their home institutions. This service allows students to submit just one application for all participating institutions. Visiting opportunities can provide exposure to new educational experiences and a chance to explore residency opportunities. Students may sign into VSLO after being granted authorization from the Office of Clinical Education. Once granted, students will receive the "VSLO: New User Instructions" email containing a username and sign in details and instructions for using the software.

#### **Clinician Nexus**

Clinician Nexus is a secure platform to apply for fourth-year rotations at HCA facilities across the United States. Students may search for Electives, Auditions, or Sub-Internships. All students will have to complete a background check and drug screen through Pre-Check at their own cost. This is a onetime cost to the student, and the results will follow the student to all rotations at an HCA facility. There is no cost for students to sign up for an account and no cost to apply for HCA rotations. Students may create their account at any time by visiting <a href="https://app.cliniciannexus.com/">https://app.cliniciannexus.com/</a>

## Procedure/Clinical Skills Log

Students are required to utilize the Procedure and Diagnosis Log (Px Dx) in New Innovations to record procedures as they are performed. The log will serve as a method for students to track their performance of common procedures typically encountered during clinical rotations. Many residency programs will request a list of procedures performed by students. In addition, the log will serve as a tool to assist the College in evaluating the clinical experiences received by students at various training sites. A list of common procedures is listed in New Innovations under the Px Dx menu.

Some core rotations have minimum performance requirements. Please consult the individual course syllabus to determine these requirements.

# **Assessment and Grading**

#### **Assignment of Grades**

A grade for each third- and fourth-year rotation/course will be assigned by the Clerkship/Course Director or her/his designee. A letter grade of P-Pass, F-Fail or H-Honors will be assigned for each core clerkship. Elective rotations/courses and longitudinal courses shall only be graded as P-Pass or F-Fail.

All grades are final as recorded by the department and cannot be appealed or changed unless the student identifies a process error. Please see standard operating procedure AA.004 regarding a request for a grade review.

The following is general information regarding core clerkship grading. Students are encouraged to review individual syllabi for full details as to the grading rubric for courses/clerkships.

## **Elements of Core Clerkship Grading**

Each core clerkship will have three elements contributing to the final grade and each element must be individually passed to Pass the clerkship:

- Clinical Performance-Preceptor Evaluation(s)
- Professionalism
- Cognitive (COMAT) Performance

Clinical Performance-Preceptor Evaluation(s) will be graded by the supervising preceptor. This assessment (see Student Assessment Forms) includes eight (8) questions designed to assess academic skills and core competency acquisition. Students are expected to achieve a score of 3, 4, or 5 for each domain. An average score of at least 2.85 on all observed skills and competencies must be obtained to pass this element.

**Professionalism** is a graded component in every clerkship evaluation. Students must receive a minimum score of three (3) on the preceptor's assessment of Professionalism (Question 5) to pass this element.

**Cognitive (COMAT) Performance** will be measured by the end-of-rotation COMAT exam. The NBOME provides a conversion table to obtain a percentile rank from the student's raw score. A minimum raw score of 85 is needed to pass this element.

## **Eligibility to sit for COMAT**

The students must complete the following pre-requisites to be eligible to sit for COMAT:

a) The students must pass, with at least 70%, the COMBANK Quiz in TrueLearn. This test is timed. In case of failure the student will have a chance to retake the quiz. The student will not be penalized for failing the quiz for the first time. The passing grade for the quiz must be received by 5:00 PM the last Wednesday of the rotation. If a student fails the first attempt, one additional attempt will be granted before COMAT Friday.

- b) Completion of all case modules is required to sit for COMAT. The deadline to complete the cases is 5:00 PM the last Wednesday of the rotation.
- c) Students must submit their completed Patient Encounter and Procedure Log electronically through New Innovations by 5:00 PM, the last Wednesday of the rotation.
- d) Students must submit the completed mid-point evaluation into the learning management system by 5pm the second Sunday of the rotation. This assessment includes eight (8) questions from the Clinical Performance evaluation, designed to assess academic skills and core competency acquisition. The purpose of this evaluation is for the student to receive feedback from the preceptor at the mid-point of the rotation, so they may improve over the course of the second half of the rotation. The student is responsible for obtaining the evaluation from their preceptor at the end of week two of all clinical rotations, and it must be uploaded into the learning management system (LEO) for the Clerkship Directors to review. A sample form is located at the end of this document.
- e) The students must complete clerkship evaluation(s) in New Innovations. Students are required to complete evaluations in New Innovations regarding their rotation experience. Student feedback received from the evaluations will assist the Office of Clinical Education in the overall assessment and improvement of clinical rotations and the implementation of faculty development programs. An annual summary of student comments will be reported anonymously to preceptors and training sites to assist them in making improvements to the rotations that they provide. The evaluations must be completed by 5:00 PM on the last Wednesday of each rotation.

Failure to complete any of the pre-requisites for COMAT eligibility in a timely manner will result in disqualification from Honors and may result in a finding of non-professional conduct and may lead to a Professionalism Corrective Action.

## Failure of a Core Clerkship

Failure of two or more elements of rotation grading (Evaluation, COMAT, Professionalism) above will result in a failure of a clerkship and the student will be referred to Student Performance Committee (SPC) with recommendations from Clerkship Director.

Failure of the Professionalism element may result in a Professionalism Corrective Action, or Failure of a Clerkship, as determined by the Clerkship Director.

Students who fail a clerkship are ineligible for an Honors (H) designation in that specialty.

#### **Corrective Action**

Failure of one element of rotation grading generally does not constitute a failure of the entire clerkship. When a student does not meet expectations for a clerkship/course as defined in clerkship syllabi, the College may require a student to engage in corrective action to remedy the deficient academic grading requirements. The opportunity to engage in corrective action for the one element

failed is at the discretion of the clerkship director of the specialty. This may occur at the end of a clerkship or in the middle of a clerkship/course.

If a student successfully completes the corrective action process, as determined by the Clerkship Director, the student will receive credit for the deficient academic grading requirement(s) and be eligible for a change in rotation grade (from I (Incomplete) to P). If all assignments within the corrective action process are not completed successfully by the deadline the student will receive a failed grade (F) for the clerkship/course and will be referred to SPC for Failure of a Clerkship. Students who are provided a corrective action opportunity are ineligible for an Honors (H) designation in that specialty.

#### **Attainment of Honors**

Attainment of Honors (H) for each core rotation will be limited to the highest performing 10% of the class based on cumulative points earned for the rotation. Honors for all core rotations will be determined at the end of the academic year when all final assessments have been recorded. The Clerkship Directors will identify the top 10 % of students who will receive the honors designation.

All Year 3 requirements must be successfully completed to advance to Year 4. The need to repeat any failed clinical rotation(s) may result in a delay in graduation.

# **Reporting Clinical Rotation Issues**

All questions or issues regarding clinical rotations are to be directed by email to the appropriate RAC coordinator or RAD. The Regional Academic Center office will direct each concern to the appropriate pathway for resolution.

## **Clinical Education Resources on Leo**

The Department of Clinical Education maintains year-specific rotation information in Leo for OMS3 and OMS4 students. This information is useful for current and future rotations. FAQ documents, malpractice documents, elective rotation processes, required forms etc. are posted. Both resources are maintained and updated regularly by the Office of Clinical Education.

# **Immunization and Compliance**

Students are required to maintain and update proof of current immunizations, criminal background check, drug screen, and any other required documentation by the required deadlines. All documentation must be current in order to be considered compliant. Students who are not in compliance with the College's or clinical teaching site requirements will not be allowed to start and/or continue (students will be pulled off) clinical rotations, which will result in an unexcused absence for each day a student is not compliant. Any unexcused absence may result in a failure of the rotation and may delay graduation. Students who are not in compliance with their

immunizations, criminal background checks, or drug screens may be subject to a summary suspension which may result in a delay of graduation.

# **Hospital Rules and Regulations**

Each hospital/health care system has unique rules and regulations. Medical students should familiarize themselves with and adhere to these protocols during clinical rotations. Students must respect and follow all policies regarding the use of hospital facilities, dress codes, housing and any other hospital resources. All hospital equipment including identification badges, pagers, keys and library materials must be returned before leaving a clinical rotation. Students are financially responsible for any damage to or loss of hospital property.

# **Patient Care Activities and Supervision**

The clinical site will define the degree of student involvement in patient care activities at that facility. Students must comply with all of the general and specific rules and medical ethics established by the hospital, clinic or facility at which they are being trained.

A medical student is not legally or ethically permitted to practice medicine or assume responsibility for patient care. A student may be involved in assisting in the care of a patient, but only under the supervision of a licensed health care provider. The attending provider is responsible for the medical care of the patient. A student may not administer therapy or perform procedures, except under the supervision of a licensed provider working within the recognized scope of their training.

# **Medical Records/Charting**

Medical record documentation will vary from one clinical training site to another. Nearly all sites use an electronic health record (EHR) but not all EHRs are constructed the same. Students are given access to the record, but some sites may not allow students to enter information into the record. Students will be given an orientation to each site's access policies and be provided with a password where needed.

All entries in the medical record must be dated and timed when the entry is made. Additionally, the date and time that the patient encounter actually occurred should be stated. The person making the entry must be clearly identified (printed name) and must sign or initial the entry as required by the facility. Any corrections should be made by making a single line through the statement that is in error, and initials, date, and time of the strikethrough applied. Any subsequent additions to a previously written note must also have the date and time of the new entry and the initials of the person making the edits.

The medical record is a legal document. Any fraudulent entry will be considered a breach of professional ethics and will subject the offender to disciplinary and, potentially, legal action.

The Centers for Medicare and Medicaid Services (CMS) has published the following requirements for teaching physicians regarding medical record documentation by students:

Any contribution and participation of a student to the performance of a billable service (other than review of systems and/or past family/social history which are not separately billable, but are taken as part of an E/M service) must be performed in the physical presence of a teaching physician or the physical presence of a resident in a service that meets the requirements in this section for teaching physician billing. Students may document services in the medical record; however, the teaching physician must verify in the medical record all student documentation or findings, including history, physical exam, and/or medical decision making. The teaching physician must personally perform (or re-perform) the physical exam and medical decision-making activities of the E/M service being billed and may verify any student documentation of them in the medical record rather than re-documenting this work.

These guidelines are now generally accepted by all third-party payers (insurance companies) and are an expected practice by all hospitals and health centers. Your preceptor will be provided with these guidelines.

To see the detailed Guidelines for Burrell Student Access and Use of Electronic Health Records please see the attachment below.

# **Letters of Recommendation (LoR)**

Students are encouraged to approach every clerkship experience with enthusiasm and professional dedication to their role in delivering the highest level of patient care. As you move from rotation to rotation you will find some that engage you more than others and your view of your future residency training will come into focus.

Each rotation and each preceptor should be treated as though this will be the career of your choice. With this approach you should feel comfortable requesting letters of recommendation from most of your preceptors and have them ready when it is time to submit your residency applications. The Electronic Residency Application Service (ERAS) requires all such letters to be submitted directly online by the author. You will be provided with instructions for how to extend those invitations and instructions for the author on how to upload the letter as you enter Year 3. Until then, it is appropriate to ask a preceptor if they will be willing to provide a letter of recommendation towards the end of your time with them. If so, inform them that they will be sent an invitation to submit their letter through ERAS along with documentation that you will be emailing them to assist the letter writer with more information on you.

# **Student Assumption of Risk**

By entering into an agreement with the Burrell College of Osteopathic Medicine to engage in your osteopathic medical education you are voluntarily consenting to participate in educational activities, including required clinical skills experiences, with an understanding of the inherent risks, both known and unknown, associated with your professional training and the practice of medicine. As a medical student at the College, you acknowledge and assume responsibility for the inherent risks of adverse health events due to the nature of the general training and the specific clinical patient care environments. These risks may include, but are not limited to, occupational hazards and injuries, the transmission of communicable diseases, blood borne pathogen exposure, emotional stress, and bodily injury.



# **Student Assessment Forms**

# **Burrell COM Core Rotation Mid-Point Evaluation Form**

Rotation (circle one)

IM 1 IM 2 FM 1 FM 2 Surg 1 Surg 2 OBGYN

**EM** 

\*The purpose of this evaluation is to identify the student's strengths and weaknesses so that adequate time remains to correct problems and to give the students the opportunity to improve performance.

- \*A copy of this evaluation must be on file prior to receiving final grade.
- \*This evaluation contents WILL NOT count toward the student's final grade.
- \*The student must upload the completed and signed form into Leo for Clerkship Director's review. (Due Second Sunday of rotation at 5pm)

	8			, , , , , , , , , , , , , , , , , , ,
STUDENT SELF-REFLECTION				
Your Clinical St	rengths			Your Clinical Weaknesses
		You	r Clinical Goals	
THIS PORTION MUST BE COMPLE	TED BY THE P	RECEPTOR		
Objective	Needs Significant Improvement	Needs Some Improvement	Progressing Well Towards Standard	Definition of outstanding performance
Patient Care				This student performs patient interviews; uses judgment; is respectful of patient preferences.
Medical Knowledge				This student's knowledge base is as expected for this point in development; the student is committed to learning, and has an understanding of complex problems.
Practiced-Based Learning and Improvement				This student is able to self-assess; uses new technology, and accepts feedback.
Interpersonal and Communication Skills				This student is able to establish relationships with patients/families, educated and counsels patients/families, maintains comprehensive, timely, legible medical records. [Examples: appropriate communication with patients and their families; relevant note taking; etc.]
Professionalism				This student shows compassion, respect, and honesty, accepts responsibility for errors, and considers needs of patients/ colleagues. [Examples: timely arrival; appropriate dress; pertinent rotation preparation; professional demeanor; etc.]
Systems-Base Practices				This student practices cost-effective healthcare; assist patients in dealing with system complexities, coordinates various resources. [Examples: appropriate knowledge of health care systems; ability to ascertain applicable resources; etc.]
Osteopathic Principles and Practice				This student correlates Osteopathic philosophy into disease entities; can complete a structural exam; utilizes osteopathic manual skills.
Interprofessional Education				The student as a member of the health care team: This student routinely recognized the contributions of other professionals and allied services, participated in a team approach to providing patient care.

Reviewed Clerkship Reqirements	NO	YES		
Deficiencies Noted	NO	YES	Forward for Remediation Plan	
Preceptor Summary				
Student Printed Name			Preceptor Printed Name	
Student Signature Date			Preceptor Signature	Date



# **Subject Name** Class of ----Rotation: Location **Evaluation Dates**

Evaluated by: **Evaluator Name** 

Class of ----

# **Preceptor Evaluation of Student**

1\* This student performs patient interviews; uses judgment; is respectful of patient preferences. (Patient Care)

Strongly Disagree (1) (This student is unable to consistently describe a course of action that addresses the patient's presentation and would lead to a desirable therapeutic outcome.)	Disagree (2) (This student sometimes misses important information. History is generally not fully characterized, and does not always contribute to treatment plans or management of patients.)	Neutral (3) (This student applies patient data to inform further diagnostic testing or correctly design therapy and overall management with expected frequency.)	Agree (4) (This student identifies and characterizes most patient concerns in an organized fashion, and contributes to the treatment plan and management of patients.)	Strongly Agree (5) (This student routinely applies evidence-based criteria in correctly forming diagnostic and treatment plans. Performance in this regard is beyond expectation.)
0	0	0	0	0
Comment				

2\* This student's knowledge base is as expected for this point in development; the student is committed to learning, and has an understanding of complex problems. (Medical Knowledge)

Strongly Disagree (1) (This student's knowledge of basic and clinical science is below expectations for this point in their development and generally inferior to other students I have observed.)	Disagree (2) (This student demonstrates some gaps in understanding of basic and clinical science principles. Can sometimes apply basic science principles to clinical scenarios.)	Neutral (3) (This student's knowledge of basic and clinical science is as expected for this point in development and on a par with other students I have observed.)	Agree (4) (This student shows breadth and depth of knowledge in basic and clinical science principles. Soundly applies basic science principles to clinical scenarios.)	Strongly Agree (5) (This student's knowledge of basic and clinical science is advanced beyond expectation for this point in the development and superior to other students I have observed.)	
0	0	0	0	0	
Comment					

3\* This student is able to self-assess; uses new technology, and accepts feedback. (Practice-Based Learning and Improvement)

Strongly Disagree (1) (This student is unable to display evidence of skills gained from prior clinical experiences.)	Disagree (2) (This student reads only provided literature. Inconsistently applies evidence to patient care.)	Neutral (3) (This student occasionally applies knowledge and skills gained from prior clinical experiences in providing patient care.)	Agree (4) (This student accesses primary and review literature, and applies knowledge to patient care.)	Strongly Agree (5) (This student routinely accesses primary and review literature. Always applies evidence to patient care. Able to judge the quality of evidence.)
0	0	0	0	0

8/15/2023, 12:01 PM

Comment

4\* This student is able to establish relationships with patients/families, educates and counsels patients/families, and maintains comprehensive, timely, legible medical records. [Examples: appropriate communication with patients and their families; relevant note taking; etc.] (Interpersonal and Communication Skills)

Strongly Disagree (1) (This student is unable to establish working relationships with patients and families. Lacks basic listening or communication skills, respect, or empathy.)	Disagree (2) (This student establishes rapport with most patients. Displays basic listening and communication skills, but misses opportunities to provide empathy.)	Neutral (3) (This student is able to establish relationships with patients/families, and educates and counsels patients/families.)	Agree (4) (This student establishes effective working relationships with patients and consistently seeks to include families/caregivers. Consistently displays patient-centered listening and communication skills, respect, and empathy.)	Strongly Agree (5) (This student establishes therapeutic, effective working relationships, even with complex patients/ families. Is recognized by patients as their provider and advocate on the team. Suggests care plans which account for and incorporate a patient's unique characteristics and needs.)
0	0	0	0	0
Comment				

Comment

5\* This student shows compassion, respect, and honesty, accepts responsibility for their role, and considers needs of patients/colleagues. [Examples: timely arrival; appropriate dress; pertinent rotation preparation; professional demeanor; etc.] (Professionalism)

Strongly Disagree (1) (This student displayed unprofessional conduct either in interpersonal relationships, work ethic, appearance or respectful actions.)	Disagree (2) (This student works respectfully with associates, but lacks initiative in contributing to teamwork. Communicates with team members in a unidirectional manner and usually in response to a prompt. Lacks awareness of, or desire to, understand the roles of interprofessional team members.)	Neutral (3) (This student was respectful of the health care environment and displayed overall professional conduct.)	Agree (4) (This student develops a good rapport with staff and colleagues. Shows ability to be flexible, and compromise. Communicates in a bidirectional manner and keeps team members informed and up to date. Understands and respects the roles of interprofessional team members.)	Strongly Agree (5) (This student demonstrated a level of ethical and professional conduct that was mature beyond expectations for a trainee at this level.)
0	0	0	0	0

Comment

2 of 4 8/15/2023, 12:01 PM

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6\* This student practices cost-effective healthcare; assists patients in dealing with system complexities, and coordinates various resources. [Examples: appropriate knowledge of health care systems; ability to ascertain applicable resources; etc.] (System-Based practices)

Strongly Disagree (1) (This student does not practice cost-effective healthcare, or assist patients in dealing with system complexities. Does not demonstrate any evidence of outside research or reading. Unable to access basic databases.)	Disagree (2) (This student does not always assist patients in dealing with system complexities. Does not always demonstrate any evidence of outside research or reading, or ability to access basic databases.)	Neutral (3) (This student occasionally practices cost-effective healthcare, and assists patients in dealing with system complexities. Is respectful of team members. Occasionally identifies appropriate team members for patient care issues.)	Agree (4) (This student practices cost-effective healthcare, and assists patients in dealing with system complexities. Is respectful of team members. Understands the role and communicates effectively with a team. Identifies appropriate team members for patient care issues.)	Strongly Agree (5) (This student always practices cost-effective healthcare, and assists patients in dealing with system complexities. Has appropriate knowledge of healthcare systems and is always able to identify appropriate team members for patient care issues.)
0	0	0	0	0
Comment				

7\* This student correlates Osteopathic philosophy into disease entities; can complete a structural exam;

utilizes osteopathic manual skills. (Osteopathic Principles and Practice)

Strongly Disagree (1) (This student could not consistently recognize or apply osteopathic concepts of patient wellness that reflect the relationship of mind and body.)	Disagree (2) (This student demonstrates some knowledge of accepted standards in Osteopathic Manipulative Treatment (OMT) appropriate to their specialty, but could not apply osteopathic concepts of patient wellness that reflect the relationship of mind and body.)	Neutral (3) (This student occasionally demonstrates and applies knowledge of accepted standards in Osteopathic Manipulative Treatment (OMT) appropriate to their specialty.)	Agree (4) (This student broadly considers employing osteopathic principles that take advantage of the body's capabilities toward self-regulation and health maintenance.)	Strongly Agree (5) (This student routinely recognizes and employs osteopathic principles of health care that maximize wellness, self-healing and identification of structural manifestation of organic dysfunction.)	Not Observed
$\circ$	$\circ$	0	0	0	0

8\* The student as a member of the health care team: This student routinely recognized the contributions of other professionals and allied services, participated in a team approach to providing patient care (Interprofessional Education)

Strongly Disagree (1) (This student could not recognize the roles and contributions of the various participants in the delivery of health care to patients.)	Disagree (2) (Occasional misunderstanding of student role in team. Does not always communicate effectively with team.)	Neutral (3) (This student was aware of the several disciplines and supporting professions available to effect complete patient care.)	Agree (4) (Respectful of team members. Understands role and communicates effectively with team. Identifies appropriate team member for patient care issues.)	Strongly Agree (5) (This student routinely recognized the contributions of other professionals and allied services and participated in a team approach to providing patient care.)	
0	0	0	0	0	

3 of 4 8/15/2023, 12:01 PM

O Yes

Comment
9* Did the student have an opportunity to rotate with a resident or intern during this rotation?
Yes
○ No
10* Overall Comment: (The comment below may be used on the student's Dean's Letter).
11 Overall Comment: (The comment below will not be used on the student's Dean's Letter).
12* By submitting this evaluation I attest that I have not established a patient care relationship with this student.

4 of 4 8/15/2023, 12:01 PM

# BURRELL COLLEGE OF OSTEOPATHIC MEDICINE

# **Guidelines for Student Access and Use of Electronic Health Records**

The Burrell College of Osteopathic Medicine is committed to developing physicians and physician associates who excel in the patient-centered use of electronic health records (EHRs). Accordingly, students must learn effective and appropriate use of EHRs in order to assume roles of increasing responsibility. The following constitute guidelines for the appropriate use of EHRs by medical and physician assistant students; however, there may be exceptions to these guidelines.

In all cases, it is expected that students will use their best judgment in order to preserve patient privacy and abide by college and hospital policies. Access to patient records for purposes beyond the scope of academic, clinical or research roles is potentially a serious violation subject to discipline under HIPAA policies and disciplinary procedures. Furthermore, students are reminded that college policy prohibits users from logging into, entering data, or using clinical systems under another person's log in credentials.

- 1. Students should access and use the EHRs of the following patient groups:
  - a. Patients in the care of the student's assigned team, for the purposes of patient care (e.g., documentation, review of pertinent history, preparation for rounds) and educational assignments (e.g., case write-ups).
  - b. Patients in the care of another medical team on the same unit or ward as the student, if directed by their attending or resident for patient care needs (e.g., cross-coverage on weekends).
  - c. Patients who are not in the student's care or the care of the student's assigned team but who have medical findings of high educational value as determined by a senior member (e.g., chief resident, attending) of the patient's medical team. In this case, the student should access only the minimum necessary components of the EHR and always under the supervision of the senior member of the team.
  - d. For research purposes in accordance with an IRB-approved protocol.
- 2. Students should recuse themselves from accessing the EHRs, or participating in the care of the following patient groups:
  - a. Physicians members, residents, or fellows who are known to the student or who have had or may potentially have a professional or supervisory relationship to the student in the future.
  - b. Fellow health professional students or their family members.

- c. Friends or family members of the student.
- 3. For educational purposes, a student may access the EHR of a patient in his or her care for up to 30 days following completion of the student's involvement in the patient's medical care. This access is limited to:
  - a. Academic or educational use (e.g., completion of assigned case write-ups, follow-up on diagnostic tests).
  - b. The minimum necessary components of the EHR, pertaining only to conditions for which the student participated in the patient's medical care.
- 4. Students should be aware of the effects of EHR use on patient encounters, and should strive to observe, practice, and attain skills in:
  - a. Visit organization using an EHR.
  - b. Verbal and nonverbal behavior while using an EHR.
  - c. Patient education, shared decision-making, and sending information to the interprofessional team using an EHR.<sup>1</sup>

#### Reference

<sup>1</sup>Wald et al (2014). Electronic Health Record Training in Undergraduate Medical Education: Bridging Theory to Practice with Curricula for Empowering Patient- and Relationship-Centered Care in the Computerized Setting. Academic Medicine 89 (3): 380-386.